

AMITA NARANG

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PROFESSIONAL SUMMARY

Detail-oriented QA Engineer with proven experience in functional, accessibility, and performance testing for enterprise-level applications. Skilled in writing test cases, identifying defects, validating UI/UX accuracy, and collaborating with teams to ensure timely, high-quality delivery. Adept at collaborating with cross-functional teams in Agile environments while ensuring high-quality product delivery. Brings a continuous-learning mindset and a strong focus on product excellence.

WORK EXPERIENCE

SingleInterface Quality Analyst

Aug 2024 – Oct 2025

- Performed **end-to-end functional testing** of both new and existing components/modules to ensure seamless user experience and business functionality.
- Validated **responsive design** across multiple viewports and devices (**mobile, tablet, desktop**) based on **XD/Figma** references, ensuring **cross-browser and cross-platform compatibility**.
- Conducted **accessibility and performance testing**, ensuring compliance with accessibility standards and enhancing overall system reliability.
- Tested **store locator components** across multiple brand websites to verify accurate search functionality, mapping, and user interaction.
- Executed **data layer testing** to validate analytics implementation and flag tracking inconsistencies.
- Designed, developed, and executed **detailed manual test cases**, maintaining comprehensive test documentation for traceability and coverage.
- Actively **logged, tracked, and reported defects** using **JIRA**, ensuring timely communication with development teams and project stakeholders.
- Collaborated closely with developers, designers, and project managers to ensure **timely and quality delivery** of project deliverables.
- Utilized **AI productivity tools** (e.g., **ChatGPT, GitHub Copilot**) to accelerate test documentation, analysis, and reporting tasks.
- Performed thorough **component/module-level regression testing** to ensure stability of existing features post-deployment.

PUBHUB-PUBLICIS GROUPE QA Engineer

Jan 2022 - Apr 2024

- Performed **manual testing** to ensure full compliance with client requirements and project specifications.
- Designed, developed, and executed **comprehensive manual test cases**, ensuring complete **test coverage** and maintaining detailed documentation.
- Utilized **JIRA** for **defect tracking and management**, facilitating clear communication and timely issue resolution with the development team.
- Conducted **Accessibility and Performance Testing**, contributing to enhanced **software quality and reliability**.

- Collaborated in **Agile ceremonies** (daily stand-ups, sprint planning, retrospectives) to align testing priorities and support sprint goals.
 - Analyzed **user stories and use cases** to derive detailed test scenarios and prepare relevant test documentation.
 - Participated in **requirement analysis, design review, and test case development** to ensure business needs were accurately captured.
 - Managed **defect lifecycle**—logging, tracking, verifying, and reporting defects in **JIRA**, ensuring timely closure.
 - Analyzed **BAT (Business Acceptance Testing)** feedback from clients, ensuring test coverage met business expectations.
 - Prepared and delivered detailed **BAT summary reports** to the **Business Analyst** for review and sign-off.
 - Attended **daily Scrum meetings** to clarify requirements, prioritize tasks, and ensure efficient test execution.
 - Performed **Performance Testing** using **Splunk** and **WebPageTest** tools to monitor system behavior and optimize performance metrics.
 - Executed **HVA (High-Value Actions) Testing** using **OmniBug** and **Analytics Debugger**, ensuring accurate analytics tracking.
 - Conducted **TPI (Third-Party Integrations)** testing including **Review & Ratings, Bazaarvoice, and PriceSpider** integrations.
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SKILLS

- **Testing Tools:**
JIRA, Userway, Splunk, Postman, Omni Bug, Screaming Frog, Browser Stack
 - **Methodologies:**
Agile, SDLC, STLC
 - **Testing Expertise:**
Manual Testing (Functional & Non-Functional), Test Case Development, Defect Tracking
Basic Knowledge of SQL
 - **API Testing:** Postman Tool
 - **Manual Testing Expertise:** Proficient in manual testing methodologies.
 - **Agile Methodologies:** Experienced in Agile ceremonies.
 - **Communication:** Strong verbal and written communication skills.
 - **Problem-Solving:** Proactive approach to identifying and resolving issues.
 - **Team Player:** Collaborative and adaptable team member.
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EDUCATION

Bachelor of Technology in Computer Science
Dr. A.P.J. Abdul Kalam Technical University (AKTU)

2021