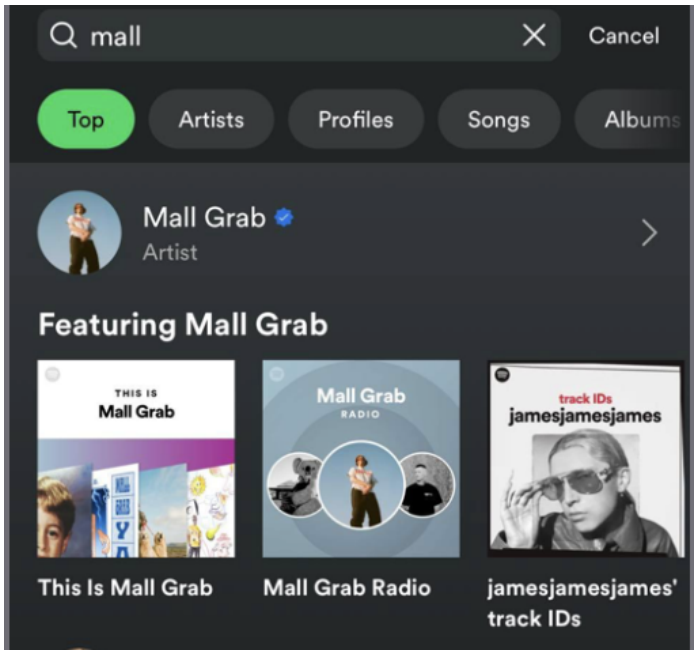
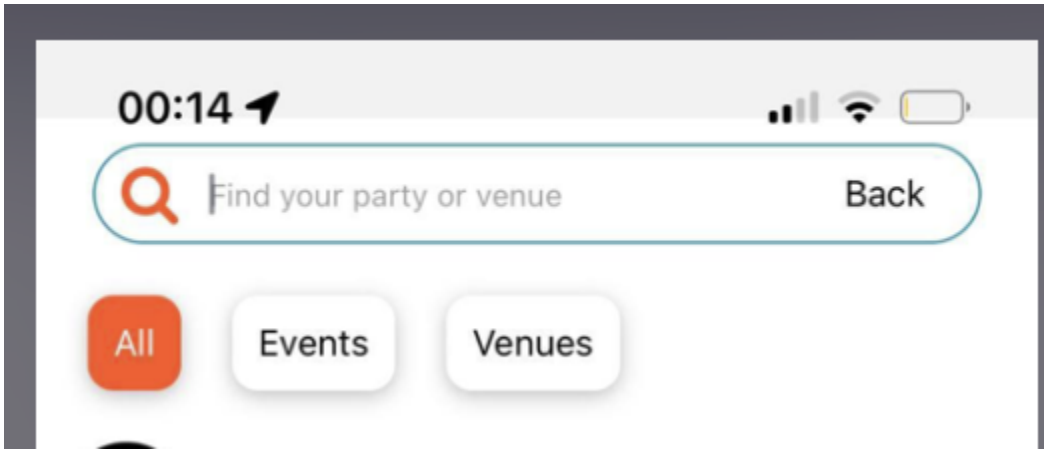
Feedback 17/04

General (application and website)

- When a ticket batch has not yet started, can you please show it greyed out and with the text coming soon? The same as for sold out.
- The top title when clicking see all interested should be Interested instead of add friends. There should also be a button on top right to add friends, which takes you to the add friends screen.
- Query - How are related events chosen?
- Search should also work for artists and organisers - I should be able to search for artists and organisers, not only event names. Artists can be shown in search like this. Search options can be added like below.



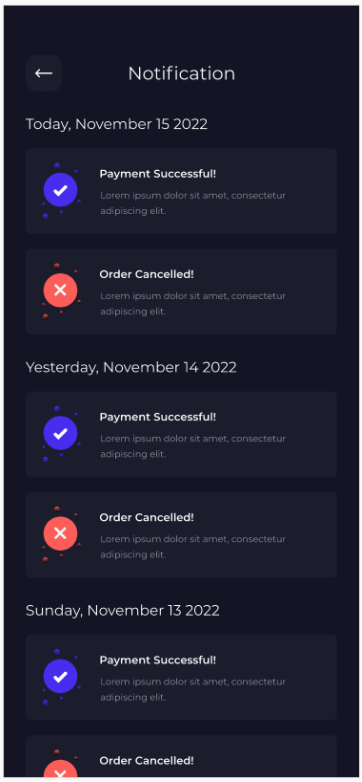


- Artists should be clickable and show previous and past events, and their profile (like an organiser profile) - Artists account should be the same as user account, with added options in profile to show basic metrics (reach, followers and profile visits), and to be able to change bio and social links.

As per original requirements:

> **Home:**
>
> • When opening the app this will be the first screen that appears (main default screen)
>
> • Similar to the image Notifications bell on the top right corner allows a user to see any new updates, posts, or new events as notifications
>
> • Below that is a search bar used to search for specific events/organisers/DJ profiles
>
> • Next to it is a filter button used to filter events by genre/price/venue

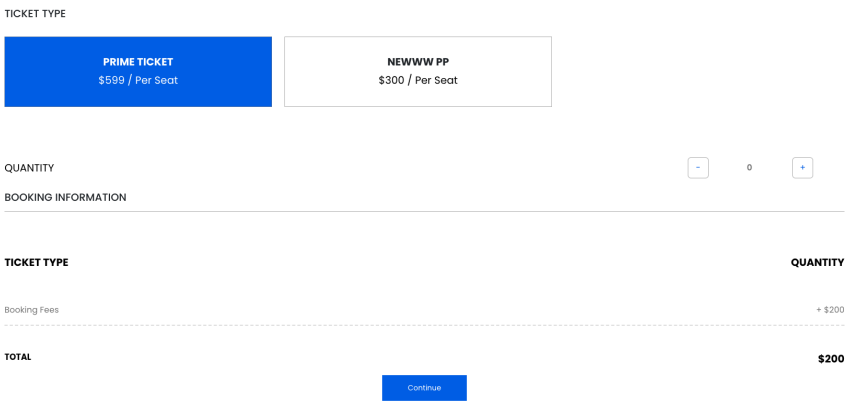
- Notifications should have different icons based on what they are and what triggered them. If it is an event notification, the event poster shows instead of the very good, similar to designs down below.
- When editing an event (which is not ticketed), the event views should not be increased.



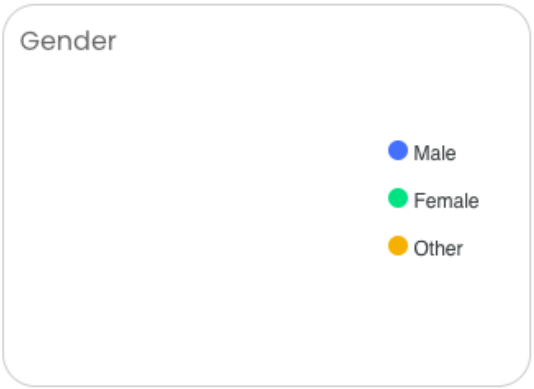
Website

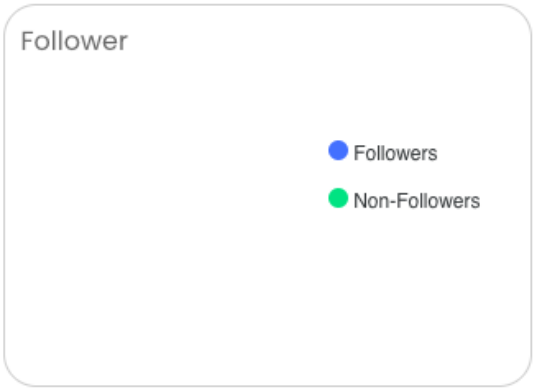
- Notification should be clickable and show the message, or take you to what has sent the notification (example friend request, or new event)
- Login with google still not implemented
- Organisers not Organizers (all throughout)

- If you search when not logged in, error screen is shown
- There is no reason to be logged in by force to see the calendar, the same with featured see all, and trending see all.
- Calendar not Calender
- Preferences not Prefernces
- The number on the notifications bell should show the new (unread) notifications, not the total number
- When buying a ticket, there should only be the option of ticket offers, coupons should work in a different way. The activation part of it is good.
- When you delete a notification, if the user only selects one, the message should read Notification not notifications.
- Trending see all, buttons are covered by events
- Add to calendar still does not work
- When clicking links from an organiser profile, the link is added on to the website link, instead of being a direct link
- Replace the Add Friends button on event page with see all interested. Should take you to screen with all interested people. There should be the button to add friends, which takes you to add friends screen.
- In related events, the same event should not be shown.
- Calendar should show all events, not only those added to calendar. Adding to the calendar should add them to the google/apple calendar, not the website one.
- When purchasing ticket, remove /per seat and just include price (similar to app)

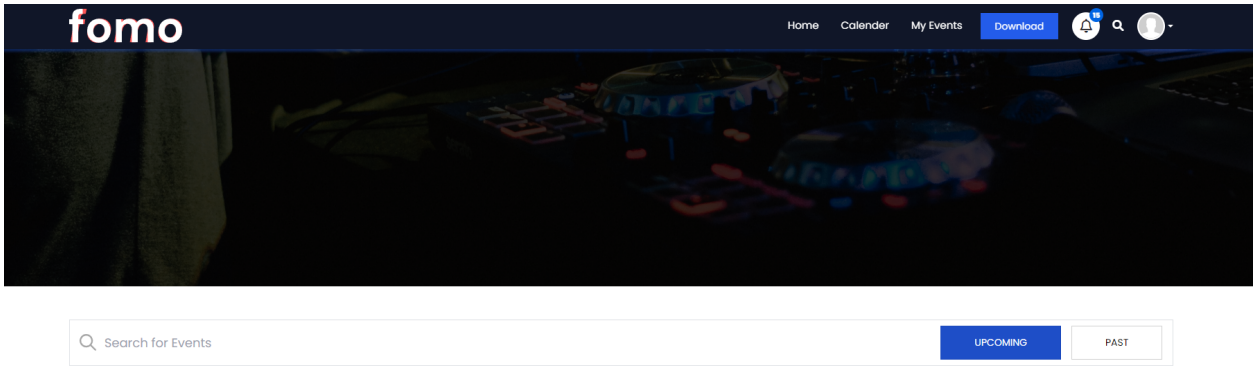


- Add preferences does not work
- Coupons do not show anything
- Wallet, ticket resolution is not correct for ticket background, do it like app
- Add date of birth checks when changing date in profile
- Add checks to make sure links are correct
- Why do i have social links on normal profile?





- If empty, please mark as no followers yet
- If there are no upcoming events/ no past events in MyEvents section, page with no upcoming/past events should show



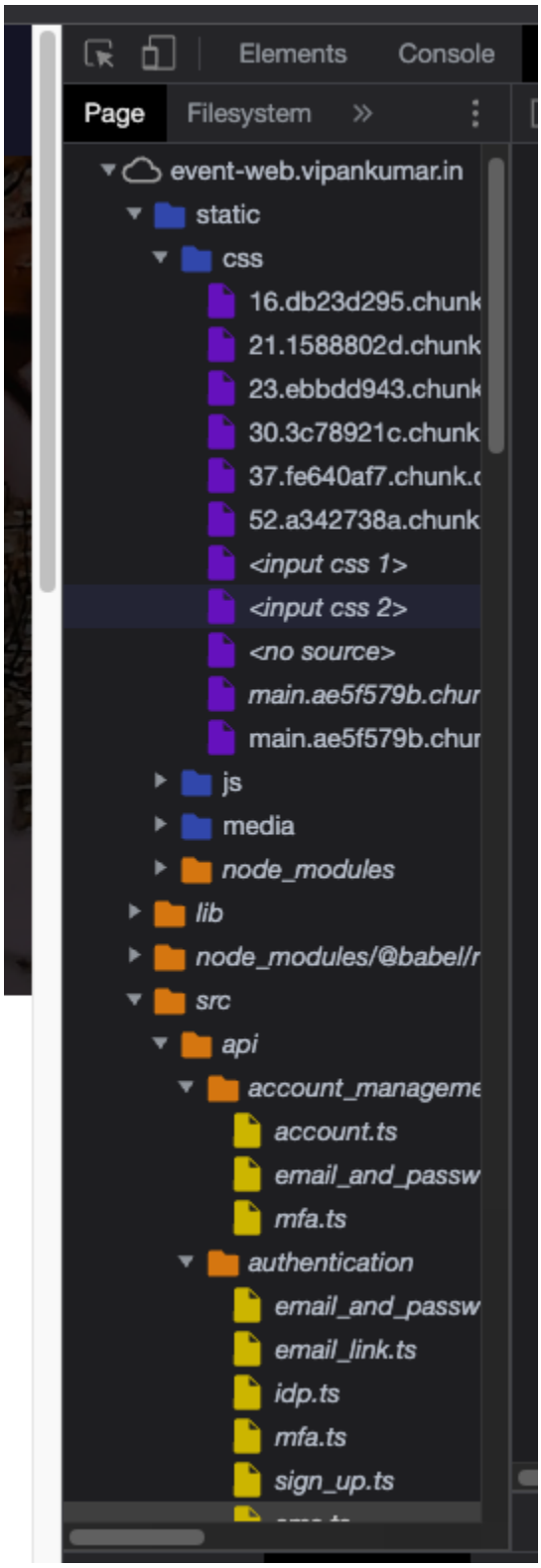
- When creating an event, please show the same options for location as application
- Please add checks when creating an event that date is not a past date, has to be from today onwards.

- Please change error message for when end date is before start date to End date should be after start date
- Please add check that end time is not before start time when creating event
- When selecting artists, please make it work that if i select the box of the artist, he is selected also, not only the checkbox.
- Not all artists show when creating event on website
- There are no checks for ticket batch date - you cannot start sale from a past date, you cannot stop sale before sale starts.
- Please add check for when creating offer that end date is not previous date
- If organiser schedules event, message should say event successfully scheduled not published
- Remove picture from my events and calendar pages
- Schedule event does not work from website
- Please add check for schedule event that date is not previous date
- There is no option to edit event from website
- Organiser Home Page, at the top should only show organisers events, in the calendar, it should show all the events.
- When going to Metrics screen remove this top part

- When going to Metrics event by event, these are not shown and you are taken to the event detail page instead
- When searching, add an animation that shows that search has started, as currently user has no idea if it is working

- When going on events from organiser account, if event is ticketed on other platform, button should be visit site, instead of view event, if event is free, button should be Free instead of view event. If event is ticketed on our platform, organiser should be prompted to change account before proceeding with the buying of the ticket.
- Adding ticket scanner does not work from site
- In discount section, the ticket offer name does not show anywhere. And Euro not dollar.

- Is there a reason everything is being shown here?



- Please fix event preview, it should be exactly how the event is going to be shown on when published

WELCOME THERE

Bongo Porn

Tuesday 9th May 2023 - Wednesday 10th May 2023 (9:30 PM- 1:00 AM)

Armier Bay Beach, Mellieħa, Malta

ORGANIZER

ABOUT

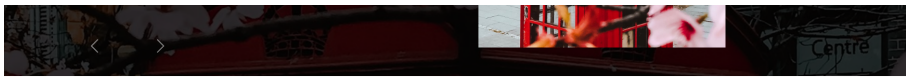
ABOUT EVENT

Bongo Porn is back! #morningclubbing After our first successful event at the Dome Aria, following with our friends of friends secret sessions event, we're back with a bang at the newly refurbished MuteClub at Aria Complex. Promise. A day full of good vibes, cool music and like always, a unique set up.

ARTISTS

PUBLISH

- Organiser view, home, upcoming events not showing all of the organiser's upcoming events



UPCOMING EVENTS

SEE ALL

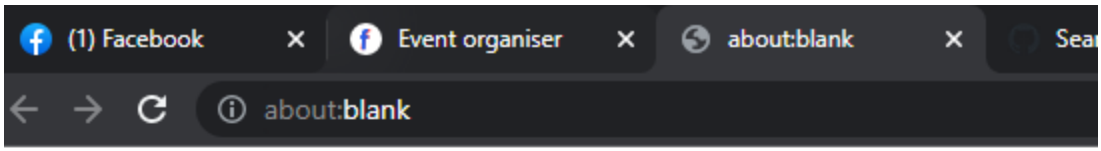
April 2023

month week day

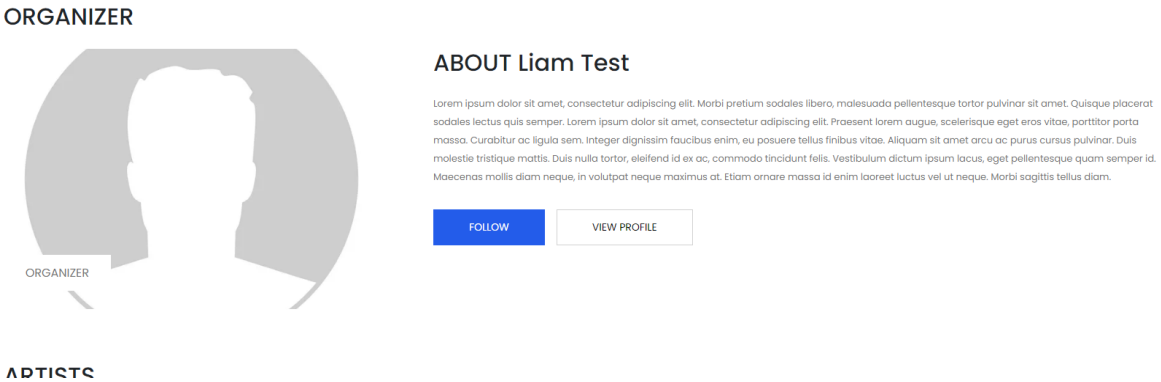
today

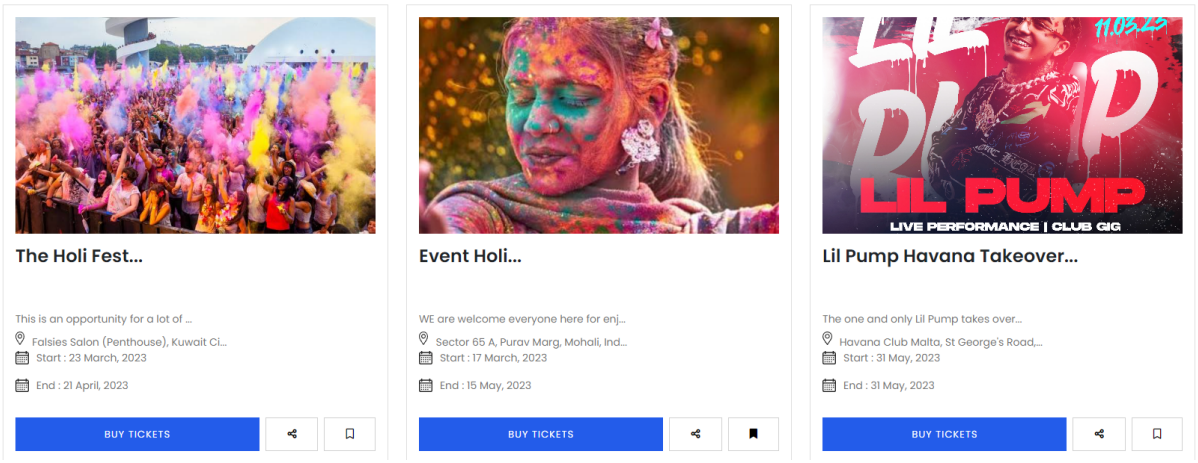
Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	31	1
					Testing Ticket Link From Website	

- While testing event with other platform, the link opens and about:blank page.

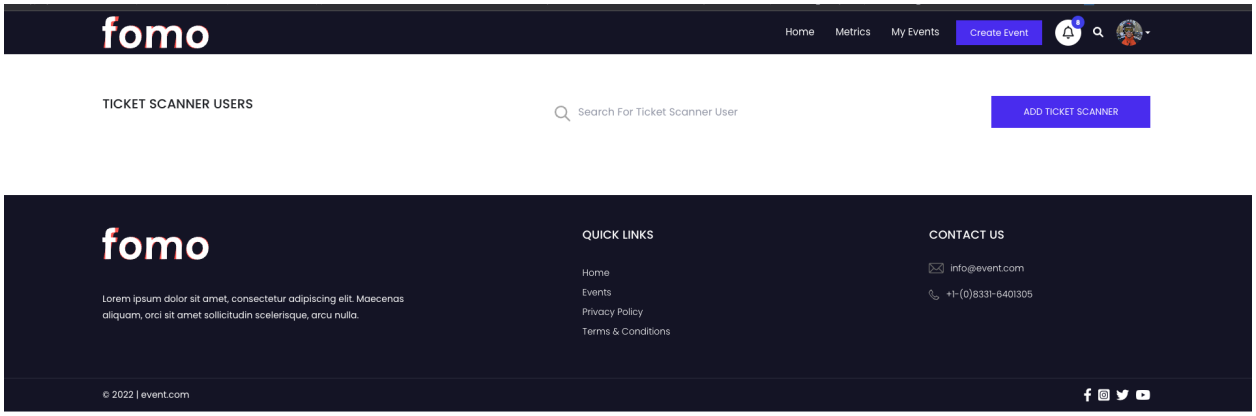


- Organiser bio not updating, still showing lorem ipsum





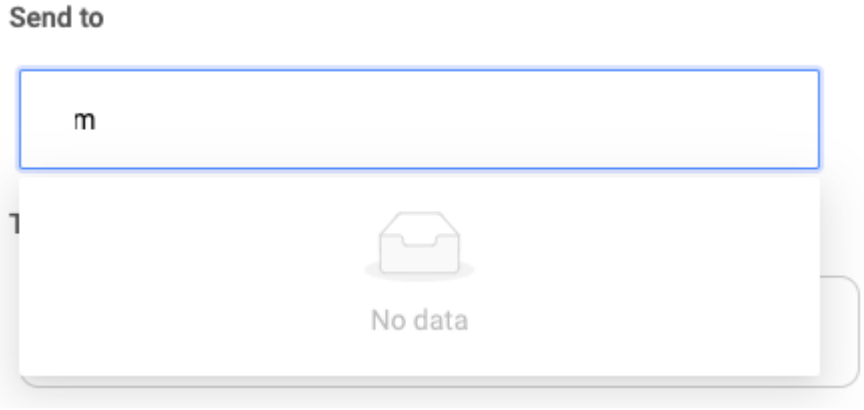
- Still not showing the full image. Image should be in instagram aspect ratio.
- What is this white at the bottom when going to ticket scanner section?

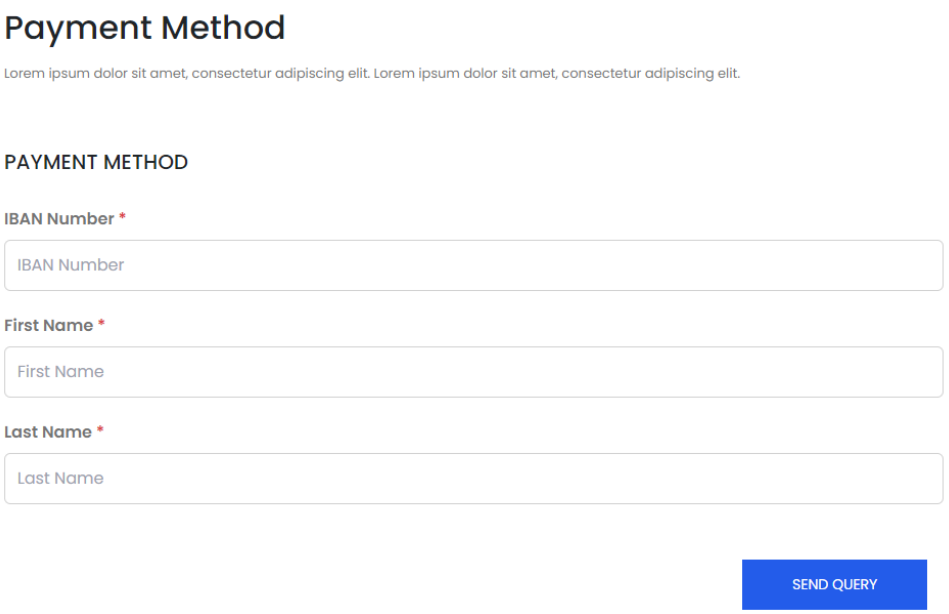


Web Panel

- When searching for users, not all users are coming up
- Is it possible to have ordering for featured events?
- For ticket scanner, we should be able to create a ticket scanner from the web panel

- Send notifications is not working when i am writing a name to send to specific user



- When sending notifications, the message text is not shown, add this be added in the notifications tab. Can we also add a link or where the notification should take you (like a link to an event so it takes you to an event in the app).
- In the all notifications section, notifications should be clickable to show what was the message.

- Why is button send query for organiser payment method.